GOVERNMENT OF INDIA
TOURISM
LOK SABHA

UNSTARRED QUESTION NO:1301
ANSWERED ON:25.07.2016
Tourist Help Line
Boianapalli Shri Vinod Kumar

Will the Minister of TOURISM be pleased to state:

(a) whether the Government has launched the 24x7 multilingual helpline to provide tourism related information and local assistance to foreign tourists visiting the country; and
(b) if so, the details thereof?

Answer

MINISTER OF STATE FOR TOURISM (INDEPENDENT CHARGE)
(DR. MAHESH SHARMA)

(a) and (b): Yes, Madam. The Ministry of Tourism (MOT) has launched the 24x7 Toll Free Multi-Lingual Tourist Help Line in 12 Languages namely English, Hindi, Arabic, French, German, Italian, Japanese, Korean, Chinese, Portuguese, Russian and Spanish on 08.02.2016. The service is available on the toll free number 1-800-11-1363 or on short code 1363.
******